



Travel*icon*

Features Summary

Our Brief

“To develop scalable future proof solutions using proven technologies”

- ☐ Travelicon is written in C# DotNet (used to by Microsoft to build Vista).
- ☐ Travelicon uses ORACLE 10+ (voted the No.1 database in the world).
- ☐ Travelicon's integrated reports are generated using Crystal Reports (the most widely used reports generator

Booking

Telesales

Search

Package Type ☐ Predefined Only ☒ Dynamic

Components ☒ Flights ☐ Hotels ☒ Car Hire ☒ Insurance

Location Type From To

From Date End Date

Package Name Keywords

Budget Airline Class

Hotel Hotel Rating Facilities/Features

[Clear All](#) [Find](#)

Type	Location	Company	Rating	Product	Validity	Adult	Child	Infant	Student	
Package: 1										Price: 450.00
FLIGHT	LHR-JFK	BA		Business Class	01May07-20Jul07	-	100.00	80.00	40.00	- Change
HOTEL	New York	Hilton Hotel	★★★★	Double Room	01May07-31Nov07	-	-	-	-	- Change
CAR	New York	Budget Rentals		Silver Range	01May07-20Jul07	-	-	-	-	- Change
INSURE	New York	BUPA Healthcare		USA - Family Cover	01May07-16Sep07	100.00	80.00	40.00	-	- Change
Package: 2										Price: 450.00

- Simple and comprehensive search, hold and quote from your internal air or land fares database including dynamic or fixed packages
- Prices shown from multiple perspectives: multiple currencies; agency commission; party totals
- Recalculate prices based upon cheapest or profitable (depending upon system restrictions)
- Sell on product knowledge: easily reveal all other related information for each result
- Retain history of each search criteria
- Drop quotes to a basket and if required convert into actual bookings

Booking Management

- Simply apply basic or advance search patterns to find bookings (restrictions based upon access levels apply)

Booking	Customer	Full Name	Passenger	Invoice Value	Balance	Due On	Departs	Status	Expires	Bond Type	F	H	C	I	P	O
10006	JKLR001	Sir John Kenning Rupert	Ms Mary O' Hara	200.00	100.00	01/02/06	22/02/06	Option	02/02/06	Fully	10	0	2	1	1	2

- View and amend customer and passenger profiles for each booking

Booking Summary

- Record a **Payment**
- Maintain **Passenger** manifest
- Preview or Print an **Itinerary Summary**
- Preview, Print or **Queue an Invoice**
- Preview, Print or Edit a **Standard Letter**
- Add a **Diary** Entry for this booking
- Note and manage all **Conversations**
- Amend or check **Cancellation Rules**

Booking Number 10010 **Booking Status** Option

Customer

Type: AGENT
Short Code: JGUD002
Title: Mr
Full Name: Ricky Ponting
Business:
Postal Address: House # C-27, Street # 06
Next to Melbourne University
Line 3
City: Melbourne Post Code: 55000
Country/State:
Country: Australia
Office: 092 51 20063449
Mobile: 092 321 5202126
Home: 092 51 4423583
Email: ricky.ponting@gmail.com
Fax No: 092 51 5556936

☒ Head Office
☒ Do Not Send Marketing Information
☒ Do Not Details Sell to Third Parties

Default Party

Lead Passenger: Mr. Peter Son
Adults: 02 Children: 01 Infant: 01

Sold By

Consultant: FCS Team Lead: TL5 Branch: FCS

Totals

Invoice Value 4161.00

Received: 161.00
Balance: 4000.00
Unallocated: 3000.00
Deposit Due: 0.00
Net Cost of Sales: 2370.00
Gross Cost +: 2370.00
Stopover Cost +: 0.00
VAT on Sales +: 0.00
Other Taxes +: 0.00
Misc. Charges +: 0.00
Profit: (0%) 1791.00
Raised - SL: 100.00 PL: 200.00
Un-Raised - SL: 0.00 PL: 0.00

Booking Dates

Departure: 20/01/06
Balance Due: 01/01/06
Quote/Option Expiry:
Next Stage Payment Due:
(Stage Payment Amount):
Booking Created: 01/01/06
Booking Amended: 05/01/06
Bond Type: Unbonded

- All financials and important dates available at a glance
- Retain manual or auto visa and vaccination information

- Access to travel itineraries from WYSIWYG itinerary summary screen

Booking 10010 (Ricky Ponting) Flights 1 Hotels 1 Car Hires 1 Insurance 1 Package 0 Others 0

Current View: Itinerary Types: Itinerary Status: ☒ Cancelled Itineraries

Ref.	Type	Date	Description	Cost	Price	Status
01.00	Flight	01/02/06	London Heathrow (LHR) to John F Kennedy (JFK)	800.00	1000.00	Click Here to View or Edit
		10:00 am	British Airways – Flight No: BA202 – 1 Via Point – 2 Stopovers			
			<input type="button" value="-"/> Business Class	800.00	1000.00	Confirmed
			• 2 x Adults	600.00	700.00	
			• 2 x Children	200.00	300.00	
			<input type="button" value="-"/> Economy Class	130.00	750.00	Declined
			• 1 x Adult	130.00	750.00	
02.00	Hotel	01/02/06	Marriot, New York	100.00	250.00	Click Here to View or Edit
		2 Nights	Check In: 12:00 - Check Out: 12:00			
			<input type="button" value="-"/> Double Room	100.00	250.00	Cancelled
			• 2 x Items	100.00	250.00	
03.00	Car Hire	02/02/06	Hertz, New York	90.00	140.00	Click Here to View or Edit
		2 Days	Pick up: JFK, New York – Drop off: Trump Towers, New York			
			<input type="button" value="+"/> Budget Range	90.00	140.00	Confirmed
04.00	Insurance	01/02/06	Budget Rent-a-Car			Click Here to View or Edit
		1 Day	NYC, New York			
			<input type="button" value="+"/> Economy	50.00	85.00	Confirmed

Bond Type: Departure Date: Total Cost: Total Price: Total Profit: %

- Breakdown counts shown for each itinerary type
- Drilldown tailor each line: allocate passengers; add price adjustments (depending upon access rights)

Price Panel

Party

Product	Rooms	Adlt	Chld	Inft	Stdt	Arrival	Dys	In	Out	Cost	Mark up	Price	S. VAT	Adjusts	Net Cost	Net Price	Status		
Double Room	2	2	1	0	0	01Jun06	2	12:00	12:00	<input type="button" value="Edit"/>	20.00	<input type="button" value="Edit"/>	200.00	240.00	Confirm
Single Room	2	0	0	0	0	01Jun06	2	12:00	12:00	<input type="button" value="Edit"/>	-10.00	<input type="button" value="Edit"/>	100.00	110.00	Reuest
Airport Trans	-	1	0	0	0	01Jun06	2	12:00	12:00	100.00	20%	120.00	0.00	<input type="button" value="Edit"/>	10.00	<input type="button" value="Edit"/>	100.00	130.00	Quote
Double Room	2	1	0	0	1	01Jun06	2	12:00	12:00	200.00	20%	220.00	0.00	<input type="button" value="Edit"/>	20.00	<input type="button" value="Edit"/>	200.00	240.00	

Facilities

Swimming Pool, Gym

Facilities

TV, Coffee Making Facilities

Quote Only
Request Order
Waitlist
Confirmed
Fax/Email Order
Ordered
Declined

Bond Type: Departure Date: Total Cost: Total Price: Total Profit: %

- Sell from internal inventory or queue a fax/email order

- Import and synchronize PNR segment, tax and ticketing information

The screenshot shows a web interface for importing and synchronizing PNR segment, tax, and ticketing information. The interface is divided into several sections:

- Departure/Arrival Details:** Includes fields for Departure Airport (LHR - London Heathrow), Arrival Airport (JFK - John F Kennedy), Departure Date (01 Feb 06 - Thursday), and Arrival Time (4:30). It also has a checkbox for "Return Journey" which is checked.
- Return Journey Details:** Includes fields for From Airport (JFK - John F Kennedy), To Airport (LHR - London Heathrow), and Return Date (20 Jun 06 - Friday).
- Supply Section:** Includes fields for Airline (BA - British Airways), Supplier (JON001 - Johnson Miller), and a "Select Stopovers" button.
- Price Panel / Search / Segments:** A tabbed interface with "Segments" selected.
- Import Info From Third Party:** Includes a "Reference" field, a dropdown for "Galileo GMIR", and an "Import Now" button.
- Table Headers:** A table with columns: From, To, Flight No., Class, Status, Departure Date, Time, Arrival Time, Gain, Duration, Terminals From, To, Mileage, Equipment, and Baggage.

- Queue or print immediately automated invoice; itinerary summaries, receipts or booking letter templates
- Easily record booking multicurrency payments and refunds (access level dependant)
- Automatically apply cancellation policies
- Automatically post updates to integrated accounts back office

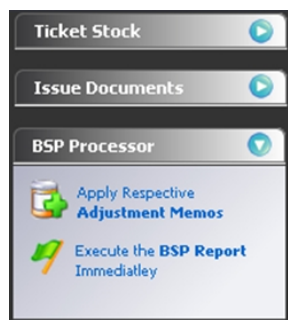
Ticket/Voucher Tools

The screenshot shows a web interface titled "Ticket/Voucher Tools" with four main sections:

- Ticket Stock:** Includes an icon of a box and the text "Maintain all ticket number stock and review assignments".
- Issue Tickets/Vouchers:** Includes an icon of a traffic light and the text "List all unissued tickets / vouchers so that they can all or individually be queued for later printing".
- BSP Processor:** Includes an icon of a person and the text "The BSP Processor allows you to query your BSP status and update amendments as required".
- Other Related Screens:** Includes an icon of a document and the text "Go to the Booking Reports screen to print all required vouchers".

- Retain a stock of tickets

- Issue ticket/vouchers to booking passengers
- Easy to use BSP validation processor



BSP Period Issued From To Find

Draft Changes Saved On Open

Doc Type	Document No.	Cash	Credit	Tax Cash	Tax Credit	Comm. %	Amount	Balance	Booking Itinerary	Passenger Name
BA (British Airways)		300.00	0.00	50.00	0.00		50.00	250.00		
- Issues		200.00	0.00	40.00	0.00		40.00	240.00		
Ticket	3300012101	120.00	0.00	20.00	0.00	20.00	20.00	120.00		
Ticket	3300012102	<input type="text" value="130.00"/>	<input type="text" value="0.00"/>	<input type="text" value="30.00"/>	<input type="text" value="0.00"/>	<input type="text" value="30.00"/>	<input type="text" value="30.00"/>	130.00		
MCO	510 567 056	120.00	0.00	20.00	0.00	20.00	20.00	120.00		
+ ADMs		150.00	0.00	0.00	0.00		0.00	150.00		
+ Refunds		-50.00	0.00	0.00	0.00		0.00	-50.00		
+ ACMS		-50.00	0.00	0.00	0.00		0.00	-50.00		

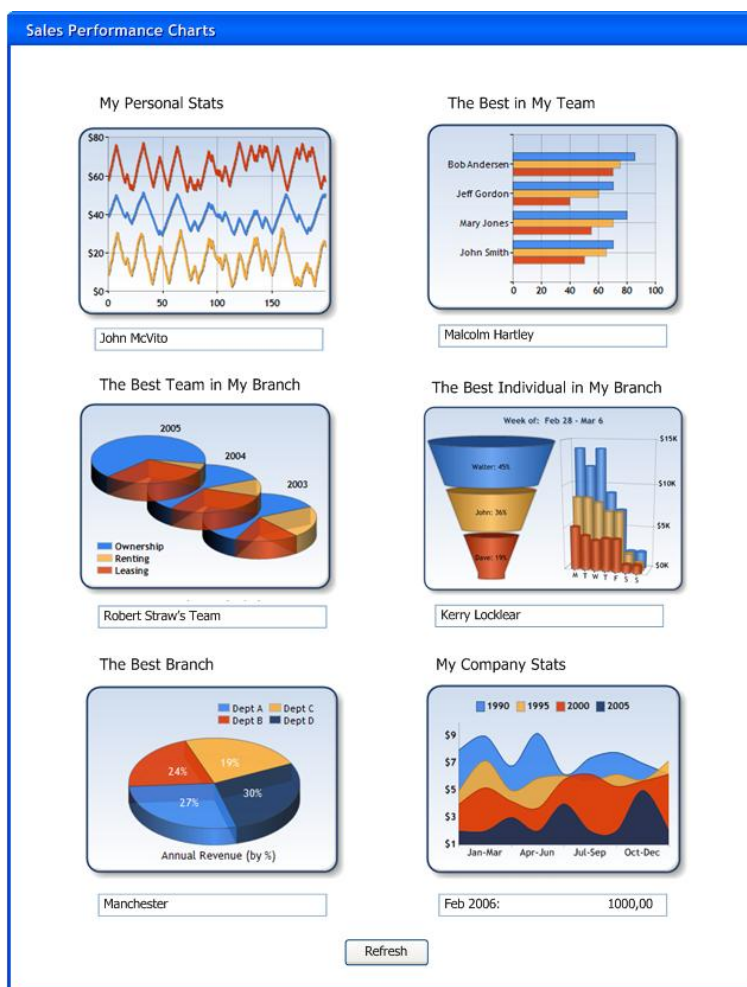
Totals

Cash	Credit	Tax Cash	Tax Credit	Commission	Balance
<input type="text" value="1000.00"/>	<input type="text" value="1000.00"/>	<input type="text" value="1000.00"/>	<input type="text" value="1000.00"/>	<input type="text" value="1000.00"/>	<input type="text" value="1000.00"/>

Save As Draft
Post Report

Right Click Menu
 Edit Current Line
 Go to Itinerary

Sales Staff Analysis



- Clear and incisive monthly by product type sales statistics



Microsoft Crystal Reports

- Some of the Booking reports
 1. Agent's Commission Report
 2. Bonding Turnover Report
 3. Booking Profitability Report
 4. Cash Flow Forecast
 5. Discount Given Report
 6. Marketing Analysis Report
 7. Journey Turnover Report
 8. Passenger Manifest
 9. Booking Payment/Refund (Payment History Report)
 10. Quote Option Expiry
 11. Selective Booking Report
 12. Staged Payments
 13. Supplier Turnover Report
 14. Voucher Print
 15. Voucher History Report
 16. Bookings to be completed
 17. Brochure Order Label
 18. Brochure Print List Report
 19. Brochure Stock
 20. Client Banking Report
 21. Credit Card Finder
 22. Destination Report
 23. Memo Itineraries Report
 24. Consultant Statistics Report
 25. Ticket Status Report
 26. Quote Report
 27. Sales Turnover Report
 28. Ticket History Report
 29. Tickets Print
 30. Booking/Customer Invoice Report
 31. Itinerary Summary
 32. BSP Report

- Some of the Product reports
 1. Location type
 2. Company Product Reports
 3. Product Details
 4. Product Types
 5. Company Reports

6. Company Labels
7. Company List Report
8. Tours
9. Inventory Analysis
10. Company Turnover

Customise

- Allow users to configure their toolbars



- Tailor Travelicon to your company policies needs

Travelicon Options

Booking

Itinerary

Documents

Accounts

Telesales

Sales Performance

Hot Keys

Services

Current Booking Number

Booking Status Expiry

No of Days Before Departure
Day of the Month Before Departure
Day of the 2nd Month Before Departure
Days After Booking Creation
Never Expire

'Quote' Status Days

'Option' Status Days

☒ Upon Expiry Set 'Option' Status to 'Quote'

Authorize Booking Status Change

☒ No Restrictions
☐ By Team Leads Only

☐ With Specific User Access Rights
Access Level

☒ User Cannot Authorise Own Bookings

☒ Upon Authorisation Bond Type Must be Set

Other Access Rights Options (Minimum User Level)

Edit Other User Bookings
Edit 'WEB' Branch Bookings

Edit Other Branch Bookings
View Costs*

Offer Refunds
Alter Cancellation Fees

Alter Dates
Alter Bond Type

*Note: Applies to the entire module including Telesales

Misc

Default Bond Type

☒ Use Global Cancellation & Deposit Rules

Product

Company

- Maintain travel company (Hotelier, Airline, Vehicle Rental, etc) profiles

Summary

Type: Chain of: ☐ On Hold ☐ Head Office

Company: Full Name:

Contact

Postal Address:

City:
County/State:
Post/Zip Code:
Country:

Office 1:
Office 2:
Fax:
Mobile:
Home:
Email:
Web:

Misc

Rating:
Ticket/Voucher Ref.:
Logo:

Searchable Facilities	Available	Notes
Swimming Pool	<input checked="" type="checkbox"/>	Olympic Length Swimming Pool
Fitness Centre	<input checked="" type="checkbox"/>	Fitness Centre

- Respective select facilities available and attach notes, pictures or videos.
- Define unique product lines (class, rooms etc) and even attach notes, pictures or videos to each

Product Manager

- One stop shop for all quick batch product pricing (air, land, including tours and packages)
- Define contract rules and restrictions; place contracts or individual seasons on hold; say when to start selling and priorities

☒ Generate Mode ☐ Edit Mode

Tour Reference: Contract Reference: Link To:

Seasons

Applicable from	Available to	Mo	Tu	We	Th	Fr	Sa	Su	Sell from	Sell until	Priority
01 May 05	31 May 05	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	01 May 05	31 May 05	1

Right Click Menu

Auto Insert 'To Date' ✓
Clear 'Seasons' Pane

- Open jaw, mix classes and ticketing deadline rules added

- Choose which branches and customers can access the rates

Product

☒ Apply to Selected Product ☐ Apply to Selected Product Category Name: Double Room

Ticket / Voucher Settings

Start Issuing From: Issue By: 0 days Prior to Arrival: Last Date of Issue: Advance Booking: 0 days

☐ Treat other Age based 'Unit of Sales' as a % of 'Adult'

Rates

Unit of Sale	Period	Qty	Type	Cost	Cost VAT	Markup	Price	Price VAT	Other Taxes	Net Price	Rate Conditions	Sales Authorisation	Branch
Adult	Day	1 day	Master	100.00	0.00	10%	100.00	0.00	10.00	120.00		0	All
Child	Day	1 day	Discount	50.00	0.00	10%	50.00	0.00	0.00	60.00		0	MN, WEB
Infant	Night	1 night	Supplement	10.00	0.00	10%	10.00	0.00	0.00	11.00		0	WEB
Student	Hour	2 hours	Master	10.00	0.00	10%	10.00	0.00	0.00	11.00		0	WEB
Item	Day	1 day	Master	10.00	0.00	10%	10.00	0.00	0.00	11.00		0	WEB
Item	N/A	x2	Master	10.00	0.00	10%	10.00	0.00	0.00	11.00		0	WEB

Zero Rated: 0.0% 0.0%
Standard Rated: 17.5% 20.0%

- Include complex rules for validated including: 'use once', combinable, min/max, etc
- If required list tax types; stopover pricing rules; and tick inclusive or exclusive flight numbers

Sectors

From Airport	To Airport	Points	Type	Change	Adult	Child	Infant	Price
LHR	JFK	MAN	Via	N				
GTW	JFK	DUB	Stop	N				

Stopover and Via Points

Points	Type	Change	Adult	Child	Infant	Price
MAN	Via	N				
DUB	Stop	N				

Valid Sectors

Valid Sectors	Specific Flights
LHR-JFK	
LHR-JFK	
GTW-JFK	

Right Click Menu

Quick Sector Entry
Auto "To Airport" ✓
Create Vice Versas

Clear All 'Routes' Pane
Clear 'Sector' Pane

Right Click Menu

Insert Row
Delete Row

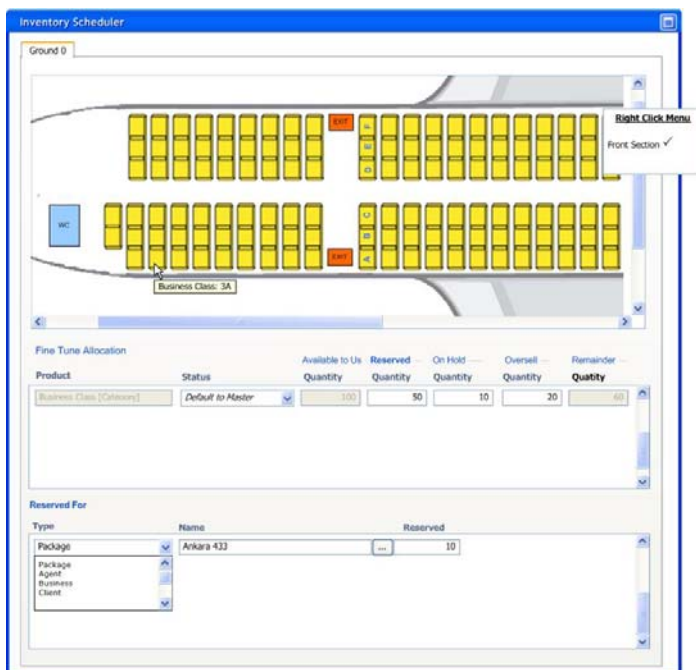
Clear All 'Routes' Pane
Clear 'Stopover' Pane

Right Click Menu

Clear All 'Routes' Pane
Clear 'Flight Nos.' Pane

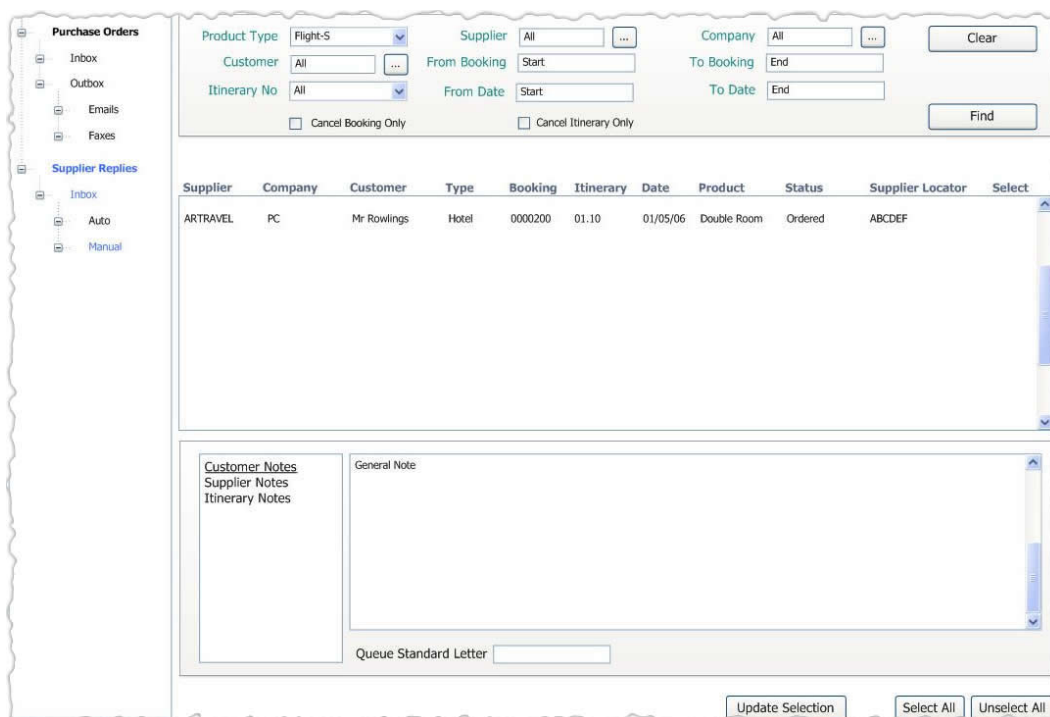
☐ Treat Amounts as % of Adult No of Free Outbound Stops: 0 No of Free Inbound Stops: 0 ☒ Include ☐ Exclude

- Tag products together for 'add-ons'
- For efficiency choose which columns you wish to hide with default data (automatically saved)
- Set up purchase order preferences (i.e. which bookings status are allowed)
- Either enter basic inventory or advance inventory (by seat or room); with release back rules
- Reserve inventory for customer or packages



Purchase Order

- Automatically or manually pick items to fax or email in a batches
- Even send fax/emails upon cancellations or updates (if required by supplier)
- Handle responses from suppliers and automatically update bookings and client and consultant notes



Inventory Release Back

- Automatically or manually pick inventory to release back – email or fax sent